

Extension Entitlement Frequently Asked Questions

1. What entitlement changes will there be to the Extension for Autodesk 3ds Max 2013 and Autodesk 3ds Max Design 2013 software?

Based upon user feedback, Autodesk® 3ds Max® 2013 and Autodesk® 3ds Max® Design 2013 and the Autodesk® Design Suites that contain 3ds Max Design 2013* software customers on active Autodesk® Subscription will now be entitled to receive the MassFX mParticles feature set, which was initially released exclusively for customers on active Autodesk Subscription for all Autodesk® Entertainment Creation Suites that contain 3ds Max 2013**.

Advanced Data Manipulation remains an exclusive feature for customers on active Subscription for all Autodesk Entertainment Creation Suites that contain 3ds Max 2013**.

No changes have been made to the Cache Disk and Cache Selective entitlement which is available for all customers with active Autodesk Subscription for 3ds Max 2013, 3ds Max Design 2013 and all Autodesk Entertainment Creation Suites that contain 3ds Max 2013** and all Autodesk Design Suites that contain 3ds Max Design 2013*.

2. When will the entitlement change take place?

The updated Extension for Autodesk 3ds Max 2013 and 3ds Max Design 2013 software download will be made available to customers on active Autodesk Subscription on or after September 4th, 2012.

3. Where will the updated Extension for 3ds Max 2013 and 3ds Max Design 2013 be available?

On or after September 4th, 2012, the current download and installation package for the Extension for 3ds Max 2013 and 3ds Max Design 2013 will be updated and replaced with the updated Extensions for 3ds Max 2013 and 3ds Max Design 2013 software on the Autodesk Subscription Center.

Customers on active Autodesk Subscription for 3ds Max 2013 or 3ds Max Design 2013 will be notified of the updated Extension download when available.

4. How do customers who previously installed the Extension for 3ds Max 2013 or 3ds Max Design 2013 update their installation?

Previous installations of the Extension for 3ds Max 2013 or 3ds Max Design 2013 should be uninstalled and then re-installed using the updated Extension in order to gain access to the MassFX mParticles feature set.

No action is required by Customers with Autodesk Entertainment Creation Suites that contain 3ds Max 2013** who previously installed the Extension.

**Autodesk Design Suites that contain 3ds Max Design 2013: AutoCAD® Design Suite Premium 2013, AutoCAD® Design Suite Ultimate 2013, Autodesk® Product Design Suite Premium 2013, Autodesk® Product Design Suite Ultimate 2013, Autodesk® Building Design Suite Premium 2013, Autodesk® Building Design Suite Ultimate 2013, Autodesk® Factory Design Suite Premium 2013, Autodesk® Factory Design Suite Ultimate 2013, Autodesk® Infrastructure Design Suite Premium 2013 or the Autodesk® Infrastructure Design Suite Ultimate 2013.*

***Autodesk Entertainment Creation Suites that contain 3ds Max 2013: Autodesk® 3ds Max® Entertainment Creation Suite Standard 2013, Autodesk® 3ds Max® Entertainment Creation Suite Premium 2013, Autodesk® Entertainment Creation Suite Ultimate 2013.*

AutoCAD, Autodesk, and 3ds Max are registered trademarks or trademarks of Autodesk, Inc., and/or its subsidiaries and/or affiliates, in the USA and/or other countries. All other brand names, product names, or trademarks belong to their respective holders. Autodesk reserves the right to alter product and services offerings, and specifications and pricing at any time without notice, and is not responsible for typographical or graphical errors that may appear in this document. © 2012 Autodesk, Inc. All rights reserved.